

# Ethics After Hours



## **Refused versus Declined** YouTube video

---

### **Summary<sup>1</sup>**

This is a TikTok for medical professionals on the use of word ‘refused’ versus ‘declined’ when documenting conversations with patients.

Duration: 1 min.

By @doc\_schmidt

Link to episode: [Saying a Patient “Refused” vs “Declined” \(youtube.com\)](https://www.youtube.com/watch?v=...)

### ***Questions for discussion:***

- Do you agree that the word ‘refused’ has more negative connotations associated with it than the word ‘declined’?
  - What do you associate with each of these words?
- Can you think of other words frequently used by medical professionals in documentation or conversations with patients that may contribute to negatively labelling patients?
- How might medical professionals prevent negative labelling of patients when documenting their actions or choices?

---

<sup>1</sup> Adapted from program website.